

VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2001 PIC INTERVALS

	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS *Proprietary* *Proprietary* *Proprietary* *Proprietary*	1:29	0:47	0:52
	INTERVAL			
	STD. DEV.	0.0	0.4	1.2
NON-AFFILIATES	RECORDS *Proprietary* *Proprietary* *Proprietary* *Proprietary*	2:36	2:19	2:22
	INTERVAL			
	STD. DEV.	2.4	4.8	2.3
				2.6

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers(272 Affiliates)and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2002 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	INTERVAL	0:43	3:39	0:38	1:31	1:25	9:39	12:07	3:44	3:03	2:34	2:40	3:32
	STD. DEV.	0.5	9.1	0.3	2.1	2.9	7.6	17.1	1.4	1.6	2.6	1.6	6.7
NON-AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	INTERVAL	2:11	4:33	3:24	2:04	2:33	2:59	2:48	2:34	2:11	1:43	1:35	1:29
	STD. DEV.	1.7	9.7	6.9	1.7	3.5	2.8	8.2	2.1	2.1	1.5	1.5	1.5

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers(272 Affiliates)and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

272 Biennial Audit Summary Template
FOC Measure

Verizon – FOC Results Data – 2001			PA (GTE)											
Service	Customer	Measure	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01
DS0	272 Affiliate	Orders									*proprietary*			
		FOC Interval									-	-	-	-
		Standard Deviation									-	-	-	-
	Non-272 Affiliates	Orders									*proprietary*			
		FOC Interval									-	-	-	-
		Standard Deviation									-	-	-	-
	Non-Affil. Carriers	Orders									*proprietary*			
		FOC Interval									8.7	8.5	8.9	9.4
		Standard Deviation									3.3	2.9	2.9	3.0
DS1	272 Affiliate	Orders									*proprietary*			
		FOC Interval									-	-	9.2	-
		Standard Deviation									-	-	***	-
	Non-272 Affiliates	Orders									*proprietary*			
		FOC Interval									10.0	8.8	9.8	11.8
		Standard Deviation									2.9	0.7	3.1	2.9
	Non-Affil. Carriers	Orders									*proprietary*			
		FOC Interval									10.1	9.6	9.4	10.1
		Standard Deviation									2.9	2.7	2.8	3.0
DS3	272 Affiliate	Orders									*proprietary*			
		FOC Interval									-	-	-	-
		Standard Deviation									-	-	-	-
	Non-272 Affiliates	Orders									*proprietary*			
		FOC Interval									-	-	11.0	-
		Standard Deviation									-	-	2.7	-
	Non-Affil. Carriers	Orders									*proprietary*			
		FOC Interval									9.2	10.2	8.2	8.0
		Standard Deviation									2.4	2.5	2.4	3.0
OCn	272 Affiliate	Orders									*proprietary*			
		FOC Interval									-	-	-	-
		Standard Deviation									-	-	-	-
	Non-272 Affiliates	Orders									*proprietary*			
		FOC Interval									-	-	-	-
		Standard Deviation									-	-	-	-
	Non-Affil. Carriers	Orders									*proprietary*			
		FOC Interval									-	-	12.2	-
		Standard Deviation									-	-	2.7	-

Notes:

- 1./ Data Not Required for months shaded in grey.
- 2./ *** = standard deviation not defined

272 Biennial Audit Summary Template

FOC Measure

Verizon – FOC Results Data – 2002			PA (GTE)											
Service	Customer	Measure	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
DS0	272 Affiliate	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	-	-	-	-	-	-	-	-	-	-
		Standard Deviation	-	-	-	-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	-	-	-	-	-	-	-	-	-	-
		Standard Deviation	-	-	-	-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	1.2	0.3	0.0	0.3	0.7	0.2	0.1	0.8	0.6	0.2	0.2	0.3
		Standard Deviation	2.4	0.8	0.2	0.6	1.7	0.5	0.3	1.6	2.0	0.5	0.4	0.6
DS1	272 Affiliate	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	-	-	-	-	-	-	-	-	0.5	-
		Standard Deviation	-	-	-	-	-	-	-	-	-	-	0.7	-
	Non-272 Affiliates	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	1.0	1.4	0.2	0.4	0.1	1.8	0.0	0.8	0.3	0.5	0.0	-
		Standard Deviation	1.4	2.1	0.9	0.9	0.4	2.4	***	1.2	0.6	0.7	0.0	-
	Non-Affil. Carriers	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	1.2	0.4	0.5	0.3	0.5	0.4	0.4	0.4	0.5	0.4	0.5	0.4
		Standard Deviation	2.4	1.0	1.1	0.9	1.2	1.1	1.1	1.0	1.3	1.1	1.8	1.0
DS3	272 Affiliate	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	-	-	-	-	-	0.5	-	-	-	-
		Standard Deviation	-	-	-	-	-	-	-	0.7	-	-	-	-
	Non-272 Affiliates	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	-	-	-	-	-	-	-	-	-	-
		Standard Deviation	-	-	-	-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	2.0	1.9	1.7	2.9	0.8	2.3	2.1	0.8	1.4	1.5	1.0	0.0
		Standard Deviation	2.7	2.1	2.8	5.2	1.3	2.6	2.2	1.0	1.8	1.0	1.4	0.0
OCn	272 Affiliate	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	-	-	-	-	-	-	-	-	-	-
		Standard Deviation	-	-	-	-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	0.0	-	-	-	-	-	-	-	-	-	-	-
		Standard Deviation	***	-	-	-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders	*proprietary			*proprietary			*proprietary*			*proprietary*		
		FOC Interval	-	-	0.0	-	1.0	0.0	1.0	0.0	0.0	-	0.0	-
		Standard Deviation	-	-	***	-	***	***	***	0.0	***	-	***	-

Notes:

1./ Data Not Required for months shaded in grey.

2./ *** = standard deviation not defined

272 Biennial Audit Summary Template
Installation Measures

Verizon -- Access Services Installed -- 2001			PA (GTE)											
Service	Measure	Customer	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01
DS0	Order Volumes	272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS1		272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS3		272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
OCn		272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS0		Avg Inst. Int. (Days)	272 Affiliate									"proprietary"	"proprietary"	"proprietary"
	Non-272 Affiliates										--	--	--	--
	Non-Affil. Carriers										11.5	--	--	--
	Standard Deviation	272 Affiliate									26.0	19.0	18.4	21.3
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									4.9	--	--	--
DS1	Avg Inst. Int. (Days)	272 Affiliate									14.4	8.7	12.2	7.1
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									31.5	38.3	15.0	45.0
	Standard Deviation	272 Affiliate									23.4	23.4	22.2	32.4
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									22.1	47.0	---	---
DS3	Avg Inst. Int. (Days)	272 Affiliate									16.8	22.1	12.4	16.6
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									--	--	--	--
	Standard Deviation	272 Affiliate									60.5	21.0	9.5	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									--	--	--	--
OCn	Avg Inst. Int. (Days)	272 Affiliate									44.5	12.1	10.8	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									--	--	--	--
	Standard Deviation	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									--	--	--	--

272 Biennial Audit Summary Template
Installation Measures

Verizon – Access Services Installed – 2001			PA (GTE)											
Service	Measure	Customer	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01
DS0		272 Affiliate									—	—	—	—
		Non-272 Affiliates									100.0	—	—	—
		Non-Affil. Carriers									94.9	91.9	92.3	100.0
DS1		272 Affiliate									—	—	—	—
		Non-272 Affiliates									93.3	100.0	100.0	100.0
		Non-Affil. Carriers									83.9	79.4	91.2	91.4
DS3	Percent Met	272 Affiliate									—	—	—	—
		Non-272 Affiliates									—	—	—	—
		Non-Affil. Carriers									100.0	100.0	100.0	—
OCn		272 Affiliate									—	—	—	—
		Non-272 Affiliates									—	—	—	—
		Non-Affil. Carriers									—	—	—	—

Notes:

- 1./ Data Not Required for months shaded in grey
- 2./ Installation Data excludes CNRs.
- 3./ FG D Data Not Required for 2001.
- 4./ *** = standard deviation not defined

272 Biennial Audit Summary Template

Installation Measures

Verizon -- Access Services Installed -- 2002		PA (GTE)		Jan-02		Feb-02		Mar-02		Apr-02		May-02		Jun-02		Jul-02		Aug-02		Sep-02		Oct-02		Nov-02		Dec-02	
Service Measure	Customer	272 Affiliate		Non-Affl. Carriers		272 Affiliate		Non-Affl. Carriers		272 Affiliate		Non-Affl. Carriers		272 Affiliate		Non-Affl. Carriers		272 Affiliate		Non-Affl. Carriers		272 Affiliate		Non-Affl. Carriers		272 Affiliate	
		Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation	Standard	Deviation
FG D	Order Volumes	Avg Inst. Int.	20.6	15.9	12.4	21.8	29.2	17.5	20.6	16.4	10.8	18.0	21.6	17.4	29.0	37.0	18.0	14.0	17.9	42.0	11.7	20.1	7.1	4.8	14.2	42.0	42.0
		Standard	4.3	5.8	7.4	17.6	13.5	4.6	5.2	13.9	10.8	13.0	14.8	15.3	17.2	18.5	19.8	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0	20.0
DS1	DS1	Avg Inst. Int.	13.2	11.8	14.6	8.3	18.6	8.6	17.3	9.2	10.0	8.8	10.1	13.3	18.0	17.9	2.8	13.3	14.6	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3
		Standard	21.2	20.5	17.0	27.8	25.2	20.1	16.5	17.7	13.9	25.9	13.9	27.3	46.2	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3
DS3	DS3	Avg Inst. Int.	19.0	38.7	48.2	40.3	18.0	47.0	64.5	31.3	40.0	15.7	13.3	27.3	46.2	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3
		Standard	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2
OCn	OCn	Avg Inst. Int.	8.3	20.4	36.0	16.7	17.5	55.5	2.1	19.0	39.5	2.1	19.1	13.3	18.0	17.9	2.8	13.3	14.6	17.0	46.3	17.0	46.3	17.0	46.3	17.0	46.3
		Standard	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2	27.2

272 Biennial Audit Summary Template
Installation Measures

Verizon -- Access Services Installed -- 2002			PA (GTE)											
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
FG D		272 Affiliate	--	--	--	100.0	--	100.0	--	100.0	100.0	100.0	0.0	100.0
		Non-272 Affiliates	84.2	90.9	81.0	78.1	91.7	33.3	--	100.0	--	100.0	--	100.0
		Non-Affil. Carriers	87.0	85.5	85.4	74.5	90.2	98.0	99.2	96.6	98.7	91.7	91.7	98.6
DS0		272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	78.1	84.6	81.3	96.0	94.7	100.0	98.3	77.8	89.3	95.2	79.2	87.0
DS1		272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	50.0
		Non-272 Affiliates	100.0	50.0	88.9	71.4	84.2	66.7	100.0	100.0	100.0	90.0	100.0	--
		Non-Affil. Carriers	77.7	83.3	78.0	84.5	84.1	81.9	78.6	83.1	86.1	85.9	91.4	86.0
DS3		272 Affiliate	--	--	--	--	--	--	--	100.0	--	--	--	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	100.0	71.4	80.0	33.3	100.0	33.3	50.0	66.7	50.0	100.0	66.7	--
OCn		272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	--	--	--	--	--	--	--	--	--	--	--	--

Notes:

- 1./ Data Not Required for months shaded in grey
- 2./ Installation Data excludes CNRs.
- 3./ FG D Data Not Required for 2001.
- 4./ *** = standard deviation not defined

272 Biennial Audit Summary Template Repair Measures

Verizon – Access Services – 2001			PA (GTE)											
Service	Measure	Customer	Jan-01	Feb-01	Mar-01	Apr-01	May-01	Jun-01	Jul-01	Aug-01	Sep-01	Oct-01	Nov-01	Dec-01
DS0	Trouble Tickets	272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS1		272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS3		272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
OCn		272 Affiliate									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates									"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers									"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS0	Avg Repair Int. (Hours)	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									2.7	4.5	2.6	4.2
	Standard Deviation	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									2.2	5.3	2.6	4.2
DS1	Avg Repair Int. (Hours)	272 Affiliate									--	--	--	--
		Non-272 Affiliates									3.2	1.3	1.1	6.4
		Non-Affil. Carriers									3.5	4.6	4.7	4.5
	Standard Deviation	272 Affiliate									--	--	--	--
		Non-272 Affiliates									3.9	1.2	0.6	0.6
		Non-Affil. Carriers									3.5	5.3	8.8	3.9
DS3	Avg Repair Int. (Hours)	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									3.7	--	--	0.5
	Standard Deviation	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									***	--	--	***
OCn	Avg Repair Int. (Hours)	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									--	--	--	--
	Standard Deviation	272 Affiliate									--	--	--	--
		Non-272 Affiliates									--	--	--	--
		Non-Affil. Carriers									--	--	--	--
Notes:														

Notes:

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272 Biennial Audit Summary Template

Repair Measures

Verizon -- Access Services -- 2002			PA (GTE)											
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
FG D	Trouble Tickets	272 Affiliate	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS0		272 Affiliate	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS1		272 Affiliate	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS3		272 Affiliate	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
OCn		272 Affiliate	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
FG D	Avg Repair Int. (Hours)	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	--	--	4.7	14.3	--	--	--	--	--	--	--	3.6
		Non-Affil. Carriers	140.0	11.3	1.3	2.4	13.7	5.2	8.0	7.6	3.1	37.4	6.5	29.0
	Standard Deviation	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	--	--	***	***	--	--	--	--	--	--	--	***
		Non-Affil. Carriers	439.5	16.7	***	1.1	16.4	4.9	4.1	9.5	3.0	97.7	12.3	54.9
DS0	Avg Repair Int. (Hours)	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	1.6	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	2.2	2.7	3.0	3.3	3.5	3.1	3.2	3.7	3.0	2.4	3.9	4.8
	Standard Deviation	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	***	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	1.7	1.7	2.6	4.0	2.7	3.7	2.8	2.8	2.6	1.6	4.0	6.6
DS1	Avg Repair Int. (Hours)	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	16.1	--	2.9	2.6	2.9	5.2	6.5	3.4	2.5	7.1	4.9	8.0
		Non-Affil. Carriers	4.2	4.1	3.8	4.0	3.4	3.4	5.4	4.0	4.2	3.3	3.9	6.1
	Standard Deviation	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	13.5	--	1.9	2.5	1.2	3.8	7.3	3.9	1.9	5.8	4.5	9.9
		Non-Affil. Carriers	5.8	7.8	3.3	7.4	3.3	3.2	9.4	4.4	4.1	4.5	3.1	9.1
DS3	Avg Repair Int. (Hours)	272 Affiliate	--	--	--	--	--	--	--	--	--	--	14.5	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	6.5	--	--
		Non-Affil. Carriers	--	--	--	--	--	--	--	--	--	--	4.1	3.0
	Standard Deviation	272 Affiliate	--	--	--	--	--	--	2.1	4.7	0.9	--	***	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	--	***	--
		Non-Affil. Carriers	--	--	--	--	--	--	--	--	--	--	--	***
OCn	Avg Repair Int. (Hours)	272 Affiliate	--	--	--	--	--	--	1.8	2.2	***	--	***	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	--	--	--	--	--	--	--	--	--	--	--	--
	Standard Deviation	272 Affiliate	--	--	--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates	--	--	--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers	--	--	--	--	--	--	--	--	--	--	--	--
Notes:														

Notes:

- 1./ Data Not Required for months shaded in grey.
- 2./ FG D Data Not Required for 2001.
- 3./ *** = standard deviation not defined

VERIZON PENNSYLVANIA (fGTE) 272 AUDIT REPORT - 2001 PIC INTERVALS

		SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	PERCENT	100.00%	100.00%	100.00%	100.00%
NON-AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	PERCENT	100.00%	100.00%	100.00%	100.00%

NOTES:

1. This report represents data showing the Percent of Orders processed within a 24 hour period for carrier initiated files sent to Verizon by the Top 7 Long Distance carriers. This includes Verizon long distance carriers (272 Affiliates) and the other Top 6 carriers represented by the term Non-Affiliate. The "Percent of Orders" is defined as "the date in which the processed order is sent to the carrier" minus "the time the request was processed by SS". Intervals are measured in percentages.

VERIZON PENNSYLVANIA (fGTE) 272 AUDIT REPORT - 2002 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	PERCENT	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	94.44%	100.00%	100.00%	100.00%	100.00%	100.00%
NON-AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	PERCENT	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

NOTES:

1. This report represents data showing the Percent of Orders processed within a 24 hour period for carrier initiated files sent to Verizon by the Top 7 Long Distance carriers. This includes Verizon long distance carriers (272 Affiliates) and the other Top 6 carriers represented by the term Non-Affiliate. The "Percent of Orders" is defined as "the date in which the processed order is sent to the carrier" minus "the time the request was processed by SS". Intervals are measured in percentages.

272 Biennial Audit Summary Template
FOC Measure

Verizon -- FOC Results Data -- 2002														
Service	Customer	Measure	RI											
			Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
DS0	272 Affiliate	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			-	1.0	-	-	-	-	2.0	-	-	1.5
		Standard Deviation			-	***	-	-	-	-	***	-	-	0.7
	Non-272 Affiliates	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			-	-	-	-	-	-	-	-	-	-
		Standard Deviation			-	-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			1.9	1.9	2.0	1.4	1.4	1.0	1.7	1.9	1.8	1.9
		Standard Deviation			2.3	2.4	1.4	0.9	1.4	1.0	2.7	2.1	1.4	1.6
DS1	272 Affiliate	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			1.0	-	2.0	1.0	-	-	0.3	1.0	1.3	0.7
		Standard Deviation			***	-	***	0.0	-	-	0.6	1.4	1.2	0.6
	Non-272 Affiliates	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			13.3	2.5	1.0	-	2.0	1.3	3.0	0.1	8.7	-
		Standard Deviation			13.8	2.1	***	-	0.0	1.0	1.0	0.4	15.9	-
	Non-Affil. Carriers	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			2.0	3.8	1.5	2.4	2.1	1.2	1.3	1.9	2.1	1.3
		Standard Deviation			2.5	4.7	1.9	7.4	2.6	4.0	1.3	6.9	4.1	2.3
DS3	272 Affiliate	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			-	-	-	-	-	-	-	-	1.0	-
		Standard Deviation			-	-	-	-	-	-	-	-	***	-
	Non-272 Affiliates	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			4.0	-	-	-	-	-	-	3.0	-	-
		Standard Deviation			***	-	-	-	-	-	-	***	-	-
	Non-Affil. Carriers	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			3.0	3.8	3.0	12.5	1.4	1.7	3.0	0.0	-	1.3
		Standard Deviation			2.4	3.3	3.1	17.7	1.1	0.8	2.8	***	-	0.5
OCn	272 Affiliate	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			-	-	-	-	-	-	-	-	-	-
		Standard Deviation			-	-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			-	-	-	-	-	-	-	-	-	-
		Standard Deviation			-	-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders				*proprietary		*proprietary*		*proprietary*		*proprietary*		
		FOC Interval			-	-	-	-	-	-	-	-	-	-
		Standard Deviation			-	-	-	-	-	-	-	-	-	-

Notes:

Notes:

- 1./ Data Not Required for months shaded in grey.
- 2./ *** = standard deviation not defined

272 Biennial Audit Summary Template Installation Measures

Verizon – Access Services Installed – 2002												
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02
FG D	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-272 Affiliates	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-Affil. Carriers	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
DS0	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-272 Affiliates	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-Affil. Carriers	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
DS1	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-272 Affiliates	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-Affil. Carriers	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
DS3	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-272 Affiliates	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-Affil. Carriers	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
OCn	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-272 Affiliates	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
		Non-Affil. Carriers	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary	proprietary
FG D	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	30.3	—	—	—	—	—	—	—	—	—
		Non-272 Affiliates	50.5	12.5	—	—	—	—	24.0	38.0	23.3	19.3
		Non-Affil. Carriers	0.5	—	—	—	—	—	—	—	—	—
DS0	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	60.4	4.9	—	—	—	—	—	15.6	10.1	8.9
		Non-272 Affiliates	—	7.0	—	—	—	—	—	—	—	19.0
		Non-Affil. Carriers	—	—	—	—	—	—	—	—	—	—
DS1	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	12.6	11.8	10.9	10.6	14.2	11.9	11.6	18.7	9.2	12.2
		Non-272 Affiliates	—	—	—	—	—	—	—	—	—	—
		Non-Affil. Carriers	—	—	—	—	—	—	—	—	—	—
DS3	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	12.1	4.6	4.0	4.3	7.2	6.6	7.2	10.3	3.2	8.0
		Non-272 Affiliates	18.0	26.0	3.0	7.0	—	—	—	10.0	—	26.7
		Non-Affil. Carriers	24.9	25.2	30.5	30.6	28.2	31.1	27.0	32.9	30.8	23.8
OCn	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	10.3	19.7	22.2	23.0	18.9	0.0	8.6	10.5	43.8	9.8
		Non-272 Affiliates	17.1	19.7	—	—	—	29.1	17.3	22.2	38.2	13.1
		Non-Affil. Carriers	—	—	—	—	—	—	—	—	—	—
DS0	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	25.5	19.0	17.5	21.0	—	39.0	15.0	38.0	8.0	—
		Non-272 Affiliates	—	—	—	—	—	—	—	—	—	—
		Non-Affil. Carriers	—	—	—	—	—	—	—	—	—	—
DS1	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	3.5	—	0.7	—	—	29.6	—	—	—	—
		Non-272 Affiliates	—	—	—	—	—	—	—	—	—	—
		Non-Affil. Carriers	—	—	—	—	—	—	—	—	—	—
OCn	272 Affiliate Non-272 Affiliates Non-Affil. Carriers	272 Affiliate	—	—	—	—	—	—	—	—	—	—
		Non-272 Affiliates	—	—	—	—	—	—	—	—	—	—
		Non-Affil. Carriers	—	—	—	—	—	—	—	—	—	—

272 Biennial Audit Summary Template
Installation Measures

Verizon -- Access Services Installed -- 2002			RI											
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
FG D		272 Affiliate			100.0	--	--	--	--	--	--	--	100.0	100.0
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			83.3	100.0	--	--	100.0	100.0	100.0	100.0	100.0	100.0
DS0		272 Affiliate			--	100.0	--	--	--	--	--	100.0	--	--
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			100.0	100.0	94.4	100.0	98.5	96.7	92.3	96.8	100.0	92.3
DS1	Percent Met	272 Affiliate			100.0	--	--	100.0	--	--	--	100.0	--	100.0
		Non-272 Affiliates			100.0	75.0	100.0	--	--	100.0	100.0	100.0	100.0	--
		Non-Affil. Carriers			99.3	98.6	96.4	97.7	98.1	96.0	96.2	97.7	98.0	98.3
DS3		272 Affiliate			--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates			--	100.0	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			100.0	--	100.0	100.0	--	66.7	100.0	100.0	100.0	--
OCn		272 Affiliate			--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			--	--	--	--	--	--	--	--	--	--

Notes:

- 1./ Data Not Required for months shaded in grey
- 2./ Installation Data excludes CNRs.
- 3./ *** = standard deviation not defined

272 Biennial Audit Summary Template Repair Measures

Verizon -- Access Services -- 2002			RI											
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
FG D	Trouble Tickets	272 Affiliate			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS0		272 Affiliate			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS1		272 Affiliate			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS3		272 Affiliate			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
OCn		272 Affiliate			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers			"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
FG D	Avg Repair Int. (Hours)	272 Affiliate			--	--	--	1.2	--	--	--	--	1.2	5.7
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			--	--	2.7	--	3.3	--	3.4	--	--	--
	Standard Deviation	272 Affiliate			--	--	--	0.2	--	--	--	--	***	7.1
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			--	--	***	--	--	--	--	--	--	--
DS0	Avg Repair Int. (Hours)	272 Affiliate			--	--	--	--	2.3	--	***	--	--	--
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	6.7
		Non-Affil. Carriers			3.6	4.5	3.5	6.8	3.9	2.5	4.3	4.3	3.5	4.7
	Standard Deviation	272 Affiliate			--	--	--	--	--	--	--	--	--	***
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers			3.5	5.4	3.6	7.9	4.6	3.1	3.5	7.0	3.8	4.0
DS1	Avg Repair Int. (Hours)	272 Affiliate			--	--	0.5	--	--	--	--	--	--	--
		Non-272 Affiliates			5.8	3.5	11.7	7.3	3.4	3.3	4.9	4.4	9.0	2.5
		Non-Affil. Carriers			5.0	4.5	4.4	6.0	3.7	4.6	4.6	4.9	6.4	3.4
	Standard Deviation	272 Affiliate			--	--	***	--	--	--	--	--	--	--
		Non-272 Affiliates			3.5	5.0	12.6	6.9	2.6	3.0	2.3	0.4	12.8	2.0
		Non-Affil. Carriers			6.9	4.9	4.2	6.9	3.5	4.6	4.5	3.8	6.4	4.2
DS3	Avg Repair Int. (Hours)	272 Affiliate			--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates			--	--	--	--	3.2	--	--	--	--	--
		Non-Affil. Carriers			1.4	--	--	--	4.7	--	1.1	0.9	--	--
	Standard Deviation	272 Affiliate			--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates			--	--	--	--	***	--	--	--	--	--
		Non-Affil. Carriers			***	--	--	--	***	--	***	***	--	--
OCn	Avg Repair Int. (Hours)	272 Affiliate			--	--	--	--	--	--	--	--	--	--
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
	Standard Deviation	272 Affiliate			--	--	--	--	--	--	--	0.0	--	--
		Non-272 Affiliates			--	--	--	--	--	--	--	--	--	--
Notes:														

Notes:

- 1./ Data Not Required for months shaded in grey
- 2./ *** = standard deviation not defined

VERIZON RHODE ISLAND 272 AUDIT REPORT - 2002 PIC INTERVALS

		MAR	AP	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	INTERVAL	0:47	0:30	2:39	18:34	1:38	2:18	2:03	3:12	1:01	1:01
	STD. DEV.	0.5	0.1	4.4	6.0	1.7	2.3	1.9	1.5	1.9	1.6
NON-AFFILIATES	RECORDS	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*	*Proprietary*
	INTERVAL	3:56	2:10	2:50	2:42	3:59	2:58	2:26	1:57	1:55	2:45
	STD. DEV.	7.7	2.1	2.6	3.0	6.2	2.7	2.2	1.8	1.9	2.4

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers(272 Affiliates)and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

272 Biennial Audit Summary Template
FOC Measure

Verizon – FOC Results Data – 2002			VT											
Service	Customer	Measure	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
DS0	272 Affiliate	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				2.1	1.3	1.2	1.5	1.1	1.3	1.4	3.1	1.0
		Standard Deviation				1.2	1.1	1.0	1.1	0.9	0.8	1.6	3.0	1.3
DS1	272 Affiliate	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	0.0	2.4	0.0	1.5	2.0	0.8	2.5	10.0
		Standard Deviation				-	***	2.0	***	0.7	1.6	0.8	0.7	***
	Non-Affil. Carriers	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				1.8	2.3	0.9	2.4	1.2	0.8	2.1	1.8	1.9
		Standard Deviation				2.0	4.6	0.9	8.5	1.8	1.0	5.0	2.3	5.2
DS3	272 Affiliate	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				0.0	3.0	3.0	1.0	1.5	1.0	3.0	-	2.8
		Standard Deviation				0.0	0.0	***	0.0	0.7	***	0.0	-	1.3
OCn	272 Affiliate	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-272 Affiliates	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-
	Non-Affil. Carriers	Orders				*proprietary			*proprietary		*proprietary*		*proprietary*	
		FOC Interval				-	-	-	-	-	-	-	-	-
		Standard Deviation				-	-	-	-	-	-	-	-	-

Notes:

- 1./ Data Not Required for months shaded in grey.
- 2./ *** = standard deviation not defined

272 Biennial Audit Summary Template Installation Measures

Verizon – Access Services Installed – 2002														
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	VT								
						Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
FG D	Order Volumes	272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS0		272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS1		272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
DS3		272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"
OCn	272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
	Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
	Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
FG D	Avg Inst. Int. (Days)	272 Affiliate				--	--	--	--	--	--	--	--	--
		Non-272 Affiliates				23.4	68.7	30.0	--	18.2	21.5	16.5	32.7	21.2
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--
	Standard Deviation	272 Affiliate				--	--	--	--	--	--	--	--	--
		Non-272 Affiliates				3.2	81.4	21.3	--	3.4	8.8	5.3	28.9	9.7
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--
DS0	Avg Inst. Int. (Days)	272 Affiliate				14.6	10.6	12.7	9.3	13.2	13.2	15.5	13.3	9.6
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				6.6	5.9	2.9	2.1	8.3	5.6	7.3	11.5	3.4
	Standard Deviation	272 Affiliate				51.0	53.0	--	47.0	--	7.0	46.0	15.0	15.0
		Non-272 Affiliates				19.8	20.8	19.6	19.9	34.9	22.5	29.4	30.0	25.0
		Non-Affil. Carriers				5.7	8.5	--	53.7	--	***	34.3	0.0	***
DS1	Avg Inst. Int. (Days)	272 Affiliate				16.4	18.5	18.1	27.0	35.8	20.4	32.7	46.7	35.1
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--
	Standard Deviation	272 Affiliate				--	21.0	--	40.0	--	11.5	--	--	--
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				--	***	--	***	--	--	--	--	--
DS3	Avg Inst. Int. (Days)	272 Affiliate				--	--	--	--	--	6.4	--	--	--
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--
	Standard Deviation	272 Affiliate				--	--	--	--	--	--	--	--	--
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--
OCn	Avg Inst. Int. (Days)	272 Affiliate				--	--	--	--	--	--	--	--	--
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--
	Standard Deviation	272 Affiliate				--	--	--	--	--	--	--	--	--
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				--	--	--	--	--	--	--	--	--

272 Biennial Audit Summary Template
Installation Measures

Verizon – Access Services Installed – 2002			VT											
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02
FG D	Percent Met	272 Affiliate				--	--	--	--	--	--	--	--	--
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--
		Non-Affil. Carriers				100.0	100.0	100.0	--	100.0	100.0	100.0	100.0	100.0
272 Affiliate					--	--	--	--	--	--	--	--	--	
Non-272 Affiliates					--	--	--	--	--	--	--	--	--	
Non-Affil. Carriers					100.0	100.0	76.9	100.0	92.9	97.3	86.7	90.9	100.0	
272 Affiliate					--	--	--	--	--	--	--	--	--	
Non-272 Affiliates					100.0	100.0	--	100.0	--	100.0	100.0	100.0	100.0	
Non-Affil. Carriers					92.0	92.2	97.8	91.2	92.2	89.4	97.4	100.0	100.0	
272 Affiliate					--	--	--	--	--	--	--	--	--	
Non-272 Affiliates					--	--	--	--	--	--	--	--	--	
Non-Affil. Carriers					--	100.0	--	100.0	--	100.0	--	--	--	
272 Affiliate					--	--	--	--	--	--	--	--	--	
Non-272 Affiliates					--	--	--	--	--	--	--	--	--	
Non-Affil. Carriers					--	--	--	--	--	--	--	--	--	

Notes:

- 1./ Data Not Required for months shaded in grey
- 2./ Installation Data excludes CNRs.
- 3./ *** = standard deviation not defined

272 Biennial Audit Summary Template
Repair Measures

Verizon -- Access Services -- 2002			VT												
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	
FG D	Trouble Tickets	272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
DS0		272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
DS1		272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
DS3		272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
		Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	
OCn	272 Affiliate				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"		
	Non-272 Affiliates				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"		
	Non-Affil. Carriers				"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"	"proprietary"		
FG D	Avg Repair Int. (Hours)	272 Affiliate				--	--	--	--	--	--	--	--	--	
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--	
	Standard Deviation	272 Affiliate				--	--	--	1.3	2.4	1.3	3.4	2.2	--	
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--	
	DS0	Avg Repair Int. (Hours)	272 Affiliate				--	--	--	0.7	---	---	---	--	
			Non-272 Affiliates				--	--	--	--	--	--	--	--	
DS1	Avg Repair Int. (Hours)	Non-Affil. Carriers				3.7	4.0	3.7	2.8	4.5	4.1	4.8	2.8	5.2	
		272 Affiliate				--	--	--	--	--	--	--	--	--	
	Standard Deviation	272 Affiliate				4.4	7.8	3.7	3.0	4.0	4.8	5.1	2.5	5.5	
		Non-272 Affiliates				3.7	0.6	4.4	4.6	2.5	--	6.1	--	2.8	
	DS3	Avg Repair Int. (Hours)	Non-Affil. Carriers				3.4	5.5	4.0	7.0	5.4	--	4.6	4.1	6.6
			272 Affiliate				--	--	--	--	--	--	--	--	--
OCn	Avg Repair Int. (Hours)	272 Affiliate				6.5	0.8	4.5	4.5	0.7	--	3.8	--	2.6	
		Non-272 Affiliates				3.1	6.3	3.7	18.7	6.4	--	3.3	5.2	15.6	
	Standard Deviation	272 Affiliate				--	--	--	--	--	--	--	--	--	
		Non-272 Affiliates				46.1	9.9	--	--	--	--	--	--	--	
	DS0	Avg Repair Int. (Hours)	Non-Affil. Carriers				--	--	--	--	--	--	--	--	
			272 Affiliate				--	--	--	--	--	--	--	--	--
DS1	Avg Repair Int. (Hours)	272 Affiliate				--	--	--	--	--	--	--	--	--	
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--	
	Standard Deviation	272 Affiliate				---	4.0	--	--	--	--	--	--	--	
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--	
	DS3	Avg Repair Int. (Hours)	Non-Affil. Carriers				--	--	--	--	--	--	--	--	
			272 Affiliate				--	--	--	--	--	--	--	--	--
OCn	Avg Repair Int. (Hours)	272 Affiliate				--	--	--	--	--	--	--	--	--	
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--	
	Standard Deviation	272 Affiliate				--	--	--	--	--	--	--	--	--	
		Non-272 Affiliates				--	--	--	--	--	--	--	--	--	
	DS0	Avg Repair Int. (Hours)	Non-Affil. Carriers				--	--	--	--	--	--	--	--	
			272 Affiliate				--	--	--	--	--	--	--	--	--

Notes:

Notes:

- 1./ Data Not Required for months shaded in grey
2./ *** = standard deviation not defined

VERIZON VERMONT 272 AUDIT REPORT - 2002 PIC INTERVALS

	272 AFFILIATES		NON-AFFILIATES	
	RECORDS	STD. DEV.	RECORDS	STD. DEV.
AP	*Proprietary* 0:00	0:00	*Proprietary* 1:56	1.8
MAY	*Proprietary* 0:00	0.0	*Proprietary* 2:11	2.0
JUN	*Proprietary* 0:31	0.1	*Proprietary* 2:47	4.5
JUL	*Proprietary* 3:33	4.9	*Proprietary* 3:37	6.3
AUG	*Proprietary* 3:28	0.9	*Proprietary* 2:55	2.8
SEP	*Proprietary* 5:03	22.5	*Proprietary* 14:00	73.8
OCT	*Proprietary* 3:40	0.4	*Proprietary* 2:02	2.0
NOV	*Proprietary* 1:55	1.6	*Proprietary* 1:46	1.6
DEC	*Proprietary* 0:56	0.6	*Proprietary* 2:02	1.7

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the long distance carriers. This includes Verizon long distance carriers(272 Affiliates)and the top 6 carriers represented by the term Non-Affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch " minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

272 Biennial Audit Summary Template
FOC Measure

Verizon – FOC Results Data – 2002			VA												
Service	Customer	Measure	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	
DS0	272 Affiliate	Orders											*proprietary		
		FOC Interval											-	-	-
		Standard Deviation											-	-	-
	Non-272 Affiliates	Orders											*proprietary		
		FOC Interval											-	-	-
		Standard Deviation											-	-	-
Non-Affil. Carriers	Orders											*proprietary			
	FOC Interval											1.6	1.3	1.3	
	Standard Deviation											1.9	1.8	1.6	
DS1	272 Affiliate	Orders											*proprietary		
		FOC Interval											2.5	-	3.0
		Standard Deviation											2.1	-	***
	Non-272 Affiliates	Orders											*proprietary		
		FOC Interval											5.4	2.4	1.3
		Standard Deviation											5.0	2.6	1.2
Non-Affil. Carriers	Orders											*proprietary			
	FOC Interval											2.4	2.0	2.1	
	Standard Deviation											2.3	1.7	1.9	
DS3	272 Affiliate	Orders											*proprietary		
		FOC Interval											0.0	0.0	1.0
		Standard Deviation											***	***	***
	Non-272 Affiliates	Orders											*proprietary		
		FOC Interval											4.5	7.0	-
		Standard Deviation											0.7	***	-
Non-Affil. Carriers	Orders											*proprietary			
	FOC Interval											4.0	2.7	2.2	
	Standard Deviation											3.0	3.3	2.3	
Ocn	272 Affiliate	Orders											*proprietary		
		FOC Interval											7.0	3.0	0.5
		Standard Deviation											***	***	0.7
	Non-272 Affiliates	Orders											*proprietary		
		FOC Interval											-	-	-
		Standard Deviation											-	-	-
Non-Affil. Carriers	Orders											*proprietary			
	FOC Interval											1.7	4.2	8.5	
	Standard Deviation											3.6	2.9	10.2	

Notes:

Notes:

- 1./ Data Not Required for months shaded in grey.
- 2./ *** = standard deviation not defined

272 Biennial Audit Summary Template
Installation Measures

Verizon – Access Services Installed – 2002			VA												
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	
FG D	Order Volumes	272 Affiliate										"proprietary"	"proprietary"	"proprietary"	
		Non-272 Affiliates											"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers											"proprietary"	"proprietary"	"proprietary"
DS0		272 Affiliate											"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates											"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers											"proprietary"	"proprietary"	"proprietary"
DS1		272 Affiliate											"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates											"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers											"proprietary"	"proprietary"	"proprietary"
DS3		272 Affiliate											"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates											"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers											"proprietary"	"proprietary"	"proprietary"
OCn		272 Affiliate											"proprietary"	"proprietary"	"proprietary"
		Non-272 Affiliates											"proprietary"	"proprietary"	"proprietary"
		Non-Affil. Carriers											"proprietary"	"proprietary"	"proprietary"
FG D	Avg Inst. Int. (Days)	272 Affiliate										19.5	0.0	14.0	
		Non-272 Affiliates										28.5	15.2	6.0	
		Non-Affil. Carriers										6.5	0.6	***	
DS0	Standard Deviation	272 Affiliate										16.1	11.8	5.8	
		Non-272 Affiliates										11.7	11.7	24.3	
		Non-Affil. Carriers										11.4	9.3	20.2	
DS1	Avg Inst. Int. (Days)	272 Affiliate										18.5	22.5	31.6	
		Non-272 Affiliates										14.5	15.0	20.0	
		Non-Affil. Carriers										11.1	16.7	17.3	
DS3	Standard Deviation	272 Affiliate										10.9	9.4	17.8	
		Non-272 Affiliates										34.6	—	—	
		Non-Affil. Carriers										18.0	—	—	
OCn	Avg Inst. Int. (Days)	272 Affiliate										50.5	24.4	38.3	
		Non-272 Affiliates										3.1	—	—	
		Non-Affil. Carriers										50.6	16.0	39.2	
OCn	Standard Deviation	272 Affiliate										—	—	—	
		Non-272 Affiliates										—	29.0	26.3	
		Non-Affil. Carriers										—	—	—	
		272 Affiliate										—	22.1	25.5	

272 Biennial Audit Summary Template
Installation Measures

Verizon – Access Services Installed – 2002			VA												
Service	Measure	Customer	Jan-02	Feb-02	Mar-02	Apr-02	May-02	Jun-02	Jul-02	Aug-02	Sep-02	Oct-02	Nov-02	Dec-02	
FG D	Percent Met	272 Affiliate													
		Non-272 Affiliates													
		Non-Affil. Carriers											100.0	47.1	100.0
DS0		272 Affiliate											94.8	88.6	100.0
		Non-272 Affiliates													
		Non-Affil. Carriers													
DS1		272 Affiliate											96.7	96.8	97.0
		Non-272 Affiliates													
		Non-Affil. Carriers													
DS3		272 Affiliate											95.8	84.1	89.7
		Non-272 Affiliates											97.8	96.8	97.4
		Non-Affil. Carriers											0.0		
OCn		272 Affiliate											100.0		
		Non-272 Affiliates											97.3	88.9	95.2
	Non-Affil. Carriers														

Notes:

- 1./ Data Not Required for months shaded in grey
- 2./ Installation Data excludes CNRs.
- 3./ *** = standard deviation not defined